

Cleaning of payment terminal devices

In order to help reduce the spread of COVID-19 we all need to keep hygiene at a maximum level. That includes cleaning of the payment terminal devices. We recommend you to use a soft cloth and add the cleaning solution on the cloth. Avoid excessive wiping and do not spray cleaning products directly on the terminals.

You can also advice you customers to use contactless card or any of the mobile payment options available. Smaller transactions often do not need to be verified with pin code.

If you have any questions regarding the cleaning of your terminals please <u>contact our support</u>.